

Terms of Service

You (the “user”) by interacting with the RefineryHQ.com website (“Refinery”), agree to abide by the terms and conditions outlined below. We tried to avoid the legalese but if there’s anything you don’t understand please let us know.

1. Acceptable Use

- You may not use illegal (pirated, stolen copyrighted materials) pornographic, slanderous or libelous content, or content that incites hate.
- You may not use Refinery as a remote storage server.
- You may not send junk mail or spam to promote your Refinery website.
- You must provide a valid email address when you create your account.
- Refinery will suspend your account if you violate the conditions of acceptable use. Repeated violations will result in cancellation of your service without any refund.

2. Fees

- You agree to a one (1) month contract with Refinery.
- At the end of one month your contract will automatically renew until you explicitly cancel it.
- Cancellation through the Refinery website must be submitted 48-hours prior to the end of your contract.

3. Charges and Refunds

- You will have a 30-day free trial to evaluate our Service, at the end of which you may choose to sign up for a monthly payment schedule if you wish to continue using Refinery.
- Refinery will not issue any cash refund if you cancel your contract.
- Please contact us if you have any questions about charges to your account. If we’ve made a mistake we will happily credit your account.
- Credits for system unavailability (downtime) are limited to the pro-rated portion of your monthly charge. We define system unavailability as an *unscheduled* downtime greater than 4 hours.

4. Termination

- There is no long term contract. You may terminate our agreement at any time but as described above, we do not issue cash refunds.
- If you do cancel your account we have the right to delete your data and other information stored in your account.
- We have the right to terminate our Services if you fail to comply with the terms and conditions outlined in this document.

5. Additional Terms and Conditions

- You can only access the tools and services provided by Refinery under the terms and conditions as provided for in this Agreement.
- You are a person over 18 years of age.
- You will not store, copy, modify or transfer any programming code or source code used in or with Refinery.
- Services are provided on an “as is” basis and only for lawful purposes.
- Refinery is not liable for any damages that result from the use of (or inability to use) our Services.